



# Our refund policy

Please choose carefully

**We do not give refunds if you:**

- Simply change your mind,
- Make a wrong decision or
- Travel is disrupted by natural weather disasters

**You may request an exchange only if:**

- You are upgrading your package
- Your travel does not match the description provided

**Customers Please Note:**

- All quotes are based on payment by cash or cheque only
- Payments by credit card will attract a 3% service charge, AMEX a 5% charge.
- Cancellation will forfeit any deposit and/or final payment received
- Travel Insurance is HIGHLY recommended.

**Please retain your receipt as proof of Purchase**